

Embassy of India

Manila

Important Advisory related to COVID-19

as on 15 April 2020

S. N O	Subject	Advisory/Update
1.	Guidelines for Indian students in the Philippines:	
	a.) Visa/ ACR card expired during Enhanced Community Quarantine (ECQ)	<p>(i) VISA expired:- As per the Bureau of Immigration (BI), Philippines advisory, those students whose Visa/ ACR cards have expired during the current ECQ shall be allowed to file their applications for extension without fines and penalties provided they file their applications within thirty (30) days from the lifting of the ECQ. (Source: BI Press Release dated 26 March 2020)</p> <p>(ii) Visa valid but ACR card expired: - As per the advisory issued by the BI, it will temporarily allow foreign nationals with approved and implemented visas but awaiting release of their Alien Certificate of Registration Identity Card (ACR I-Card) to depart the Philippines. The requirements to be presented at the airport are as follows: i) Passport with valid visa, as indicated in the implementation stamp ii) Official receipts of the ACR I-Card Waiver Application Fee and Emigration Clearance Certificate (ECC) with Returning Permit (RP) or Special Resident Certificate (SRC), whichever is applicable. (Source: BI Press Release dated 27 March 2020)</p>
	b.) Visa/ ACR card expired	As per rules, students need to renew their visa/ ACR card well in time before its expiry in consultation with respective schools/ institutions. Students who have not applied for the

	before ECQ	extension of visa/ ACR cards need to apply for the extension as per the existing immigration rules at the earliest.
	c.) Passport pending with BI	In such cases, students are advised to contact Embassy of India on email id - eoimanila.covid19@gmail.com in the format provided by the Embassy (Format attached in Appendix–A) to obtain a recommendation letter requesting BI for early release of the passport.
	d.) Passport expired	May visit Embassy once Consular services are restored. This will be after the lifting of the Enhanced Community Quarantine in Metro Manila. Please check Embassy website www.eoimanila.gov.in for updates. In case of difficulty, applicants may contact sscons.manila@mea.gov.in or cons.manila@mea.gov.in for renewal.
	e.) Registration with the Embassy	Visit the Embassy's website www.eoimanila.gov.in and register under the pulldown menu for Consular Services.
2.	Guidelines for other Indian Nationals in the Philippines:	
	a.) Passport Validity less than 6 Months or would expire shortly	You may visit Embassy to apply for the renewal of the passport once the Consular Services are restored. This will be after the lifting of the ECQ in Metro Manila. Currently courier services from India for delivering passports are not functional. In case of urgency to go to India, you may apply for an Emergency Certificate (EC) for return to India but in this case the passport will stand cancelled. In order to get an EC, the individual has to submit proof of journey (valid air ticket).
	b.) Visa expired	Please follow the BI advisory dated 26 March, 2020 shared on Embassy's website which states that 'all aliens whose visas will expire during the duration of the Enhanced Community Quarantine (ECQ) shall be allowed to file their applications for extension without fines and penalties provided they file their applications within thirty (30) days from the lifting of ECQ' . According to BI advisory dated 12 April,2020 such visitor's may secure their Emigration Clearance Certificates (ECC) at the international airports
	c) Temporary visitor's visas pending renewal for further stay in the	May depart upon presentation of: (1) Valid passport; (2) Printout of name from agenda list (available on BI website

<p>Philippines for less than 1 year</p> <p>d) Holders of approved but unimplemented visas</p>	<p>immigration.gov.ph) when said visa was approved, DOJ indorsement, or certification from approving office (whichever is applicable); (3) Official receipts of visa application and ECC/ RP or ECC/SRC, update of tourist visa (if applicable).</p> <p>Said aliens should likewise immediately proceed to the BI main office upon return to apply for revalidation and implementation of the visa on their passport.</p> <p>Concerns on other types of visa of foreigners who are in the country should be referred to the Bureau of Immigration (xinfo@immigration.gov.ph).</p>
<p>3.</p>	<p>Entry for SRRV and other visa holders in the Philippines (Source: Philippine Retirement Authority Advisory dated on 20 March 2020)</p>
<p>Philippine Retirement Authority (PRA) has assured all holders of the Special Resident Retiree's Visa (SRRV) that their SRRVs remains valid. However, in accordance with BI's memorandum dated 19 March 2020 the entry of ALL SRRV holders, regardless of nationality, is temporarily suspended effective 22 March 2020. The entry of the following foreign nationals is also temporarily suspended effective, 22 March 2020:</p> <ol style="list-style-type: none"> 1. Those under Visa Waiver Agreements (ex. AJACS, AJACSSUK, FSC, MCL series). 2. Those with Special Visas (SRRV, SIRV, ABTC and economic zone visas). 3. Those who fall under Executive Order No. 408, S. 1960 4. Those holders of Hong Kong SAR Macau SAR, Macau-Portuguese and British National Overseas Passports. 5. Those Immigrant and Non-Immigrant Visa holders (i.e. 13, 9D, 9F, 9G, 47(a)(2), etc.) 	
<p>4.</p>	<p>Current Travel Ban:</p>
<p>a.) By Indian Government</p>	<p>All scheduled international commercial passenger services shall remain closed till 18:30 hrs GMT of May 3rd, 2020. However, this restriction will not apply to international all-cargo operations and flights specifically approved by DGCA.</p> <p>(Source: Circular issued by Office of the Director General of Civil Aviation dated 14 April 2020)</p>
<p>b.) By Philippines Government</p>	<p>Effective 22 March 2020, the entry of foreign nationals in the Philippines shall be highly restricted. Foreigners outside the country either with immigrant, non-immigrant or special visas shall not be allowed to enter the Philippines with few exceptions like</p> <ol style="list-style-type: none"> 1. Accredited Foreign Government and International Organization officials and their dependents;

		<p>2. Foreign spouses and children of Filipino nationalism; 3. and Foreign airline crew.</p> <p>(Source: BI Memorandum Circular dated 20 March 2020)</p>
5.	COVID-19 Treatment for Indian/Foreign Nationals in the Philippines (Source: DFA)	
	a.) If an Indian national is tested and/or treated in a government hospital and the results are COVID19-positive	No testing or treatment costs/fees will be charged.
	b.) If an Indian national is tested/treated in a government hospital and the result are COVID19 are negative	Testing and/or treatment costs/fees shall be charged against the individual or his/her medical insurance.
6.	Department of Health (Philippines) COVID-19 Hotlines and Helpdesk (Source: DOH Announcements issued on 6 & 7 April 2020)	
	(02) 894-26843 1555	Open to all callers nationwide For PLDT, SMART, SUN, and TNT subscribers
	(02) 8424-1724 (02) 7798-8000	A 24/7 telemedicine hotline to consult with a doctor for COVID-19 medical advice and non-COVID-19 health-related concerns, free of charge.
	0917899-8727 (02) 899-8727	NCMH Crisis Hotline for mental health concerns
7.	Emergency Shelter for stranded Indians in various parts of the Philippines:	
	a) List of DoT	The Department of Tourism (DOT) has provided an updated list of hotels that may

<p>Hotels</p> <p>b) OYO Hotels</p>	<p>accommodate stranded passengers, and a list of contact persons per area or region are available on the DOT website: http://www.tourism.gov.ph/regional_offices.aspx</p> <p>List of Operational Hotels in the National Capital Region (NCR). These establishments will accept foreign nationals staying in or transiting through Manila. Source: https://www.facebook.com/197186436974903/posts/3506219436071570/?sfnsn=mo</p> <p>For emergency shelter for long stay, please email at longstays.ph@oyorooms.com OR healthcare.ph@oyorooms.com</p>
<p>8.</p>	<p>Suspension of Consular Service by the Embassy</p> <p>In view of the lockdown in Luzon, all Consular services have been suspended from 23 March 2020 till further notice.</p>
<p>9.</p>	<p>Focal Points of agencies/offices in the Philippines concerning COVID-19:</p>
<p>a) Bureau of International Health Cooperation, Department of Health</p>	<p>Dr. Aleli Sudiagal Division Chief 09178170909 86517800 loc. 1352/1310 aagsudiagal.blhc@gmail.com</p> <p>Dr. Joel Buenaventura Chief Health Program Officer 09175896239 86517800 loc.1352/1310 jhbuenaventura.bihc@gmail.com</p> <p>Dr. Juan Alfonso Perez Medical Officer IV 09175697485 86517800 loc.1352/1310 jperez.bihc@gmail.com</p>
<p>b) Port Operations Division, Bureau of Immigration</p>	<p>Mr. Grifton SP. Medina Acting Chief / 24/7 Hotline Bureau of Immigration National Operations Center (BINOC): 8524376924</p> <p>Port Operations Central: 88777888 loc.8157</p>

	<p>NAIA Terminals: Terminal 1: 88522936 Terminal 2: 88796016 Terminal 3: 88777888 loc. 8128</p>
c) Air Operating Rights Division, Civil Aeronautics Board	<p>Atty. Eldric Paul A. Peredo Division Chief 09178448858 88537249 epaperedo@gmail.com/ aord@cab.gov.ph</p>
d) Ports and Airports Health Services Division, Bureau of Quarantine	<p>Dr. Alexander M. Oba Division Chief 53187500 local 108 dramo3564@yahoo.com</p>
e) Port Operations and Services Department, Philippine Ports Authority	<p>Mr. Rolando T. Rodulfo Environmental Management Chief 09206908926 85278356 loc. 348 rtr21olyn@yahoo.com</p>

APPENDIX - A

Full Name (as in the passport)	Passport Number	University/ Institution	Visa/ ACR card / Passport status.